

# Fighting fraud in a healthcare financing institution How to maximise results?

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# Outline

1. Main regulators in the Polish healthcare system.
2. Statistics.
3. National Health Fund (NHF) perspective, fraud sensitive areas.
4. Transparency in the process of concluding agreements.
5. Summary – regulation and supervision, fighting fraud and corruption.

## Ministry Of Health

- **introducing main regulations related to providing healthcare services**  
( a response to political and social objectives )

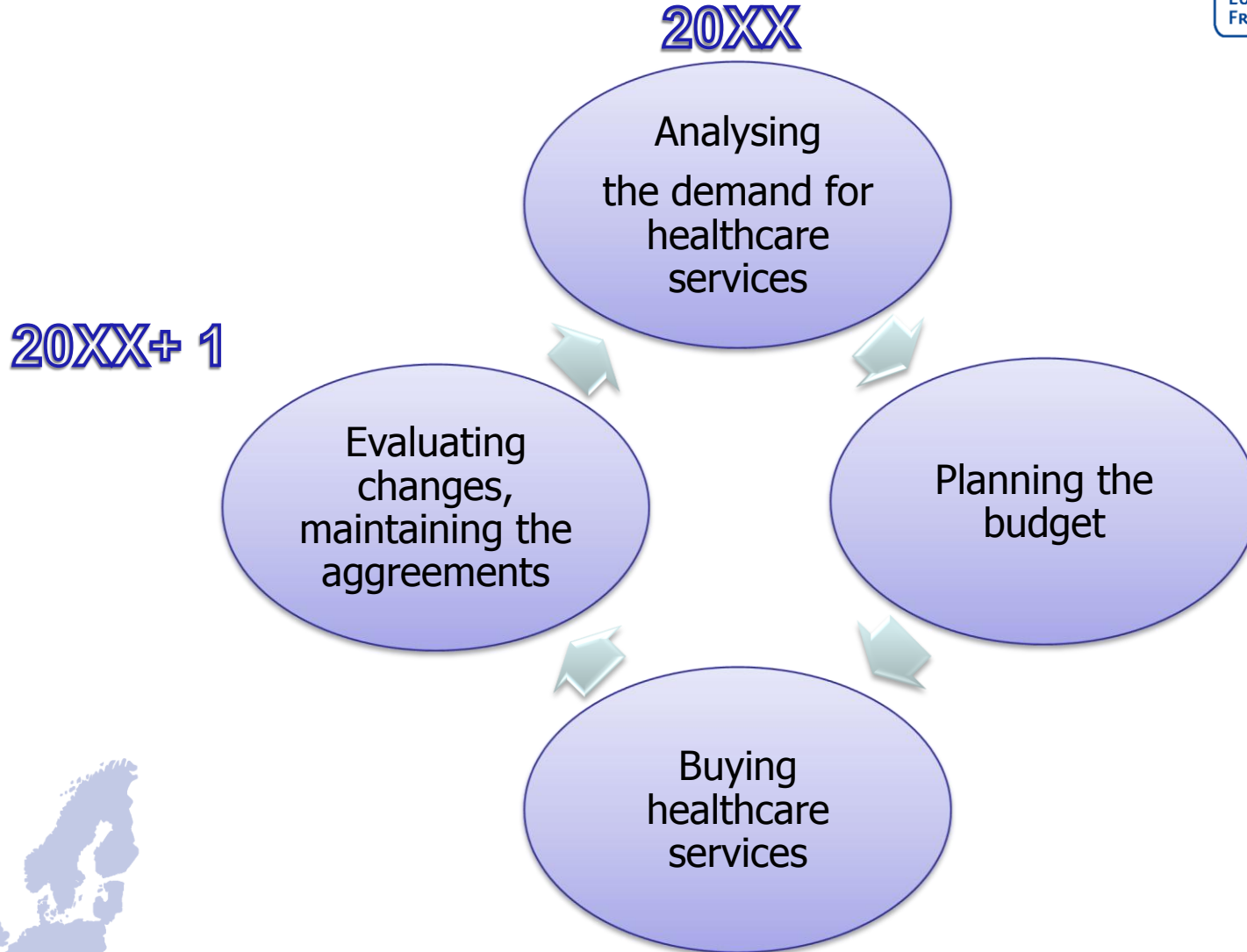
## **National Health Fund (16 regional offices)**

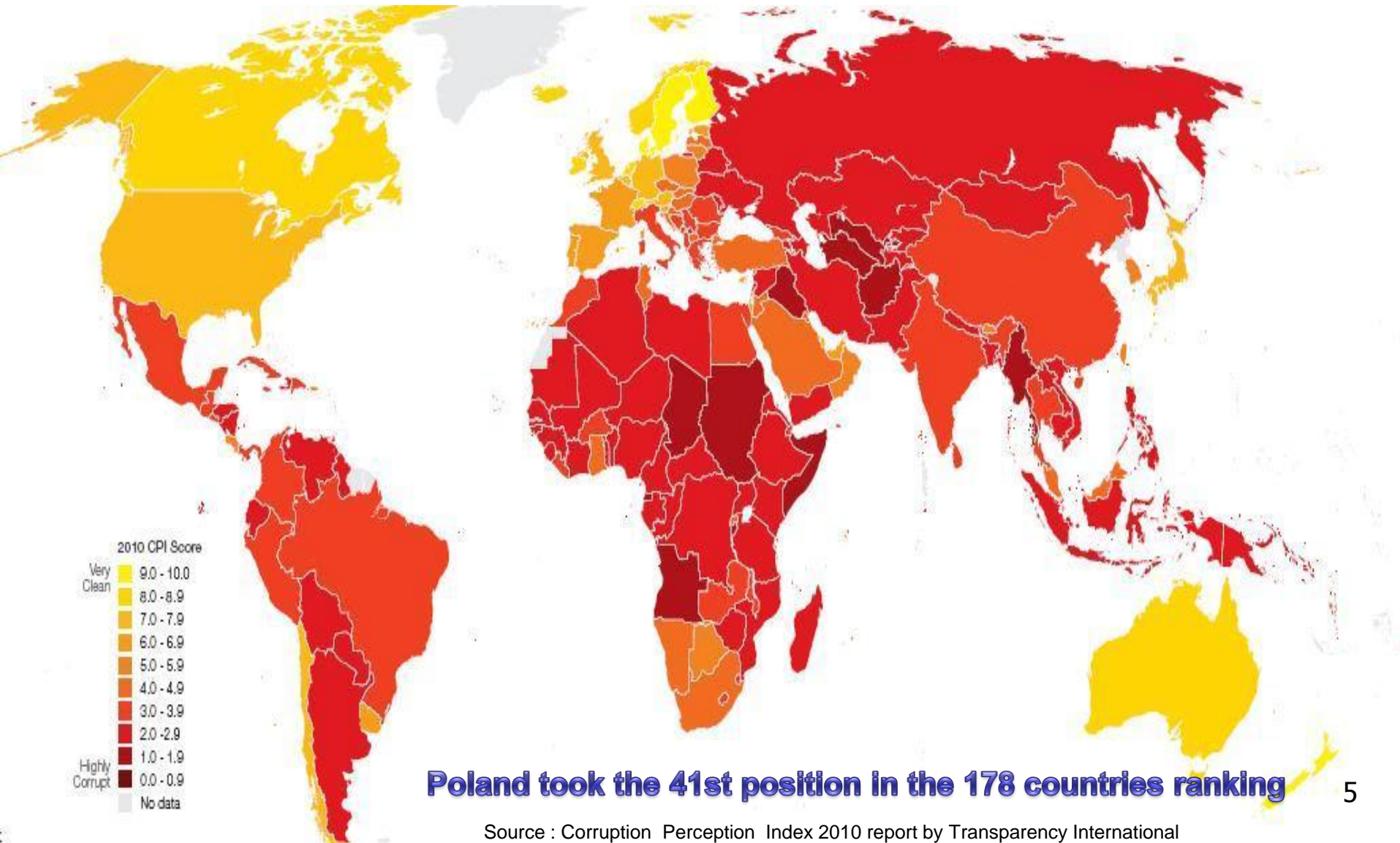
- **securing, planning and financing healthcare services**  
( choosing the best healthcare service providers )



# Main regulators in Polish Healthcare

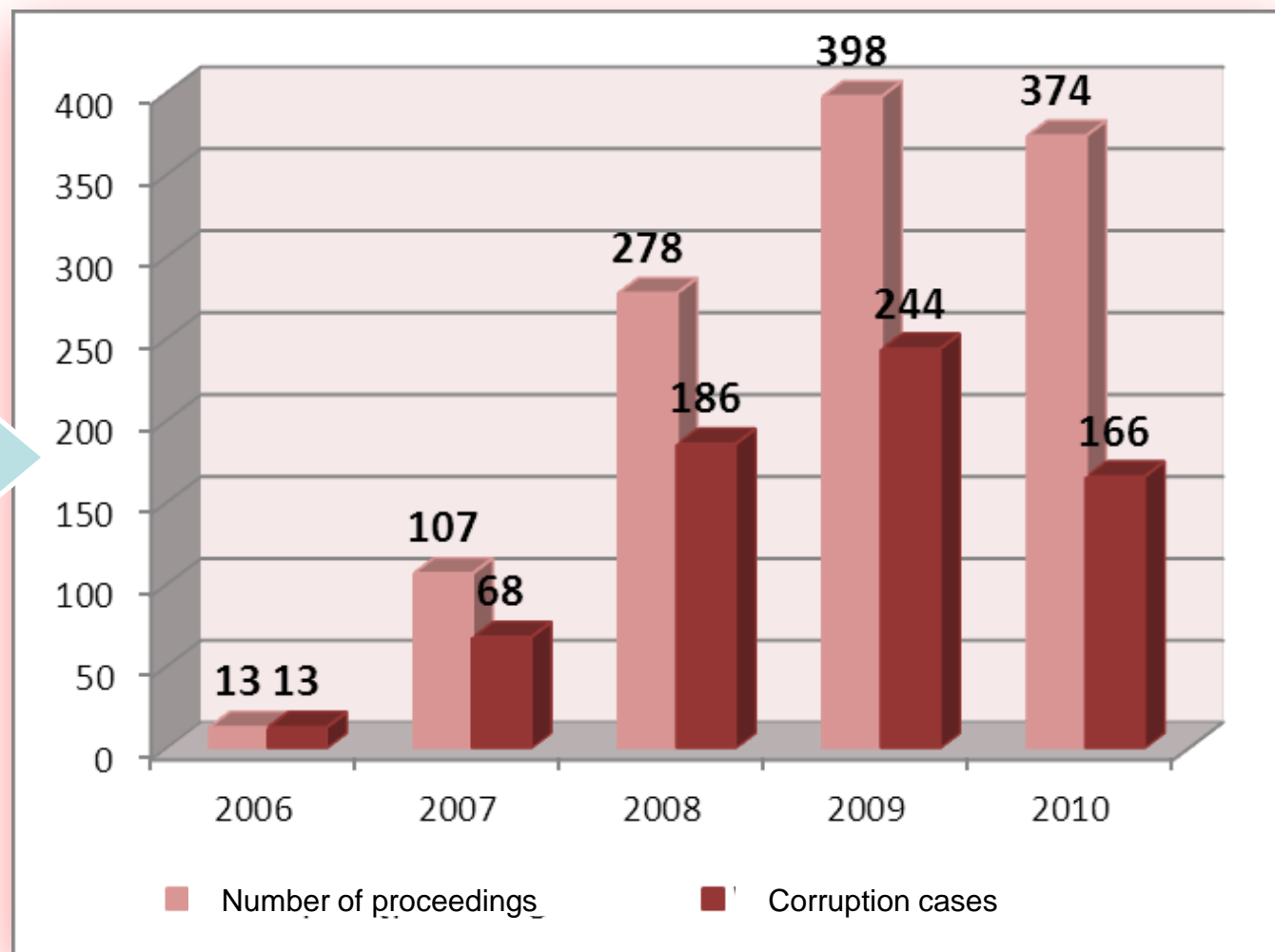
## Process of healthcare financing





Source : Corruption Perception Index 2010 report by Transparency International

**12 %** ←  
in the healthcare  
services sector →



Source : Central Bureau of Anticorruption

# National Health Fund perspective

## Fraud sensitive areas

### ***Management:***

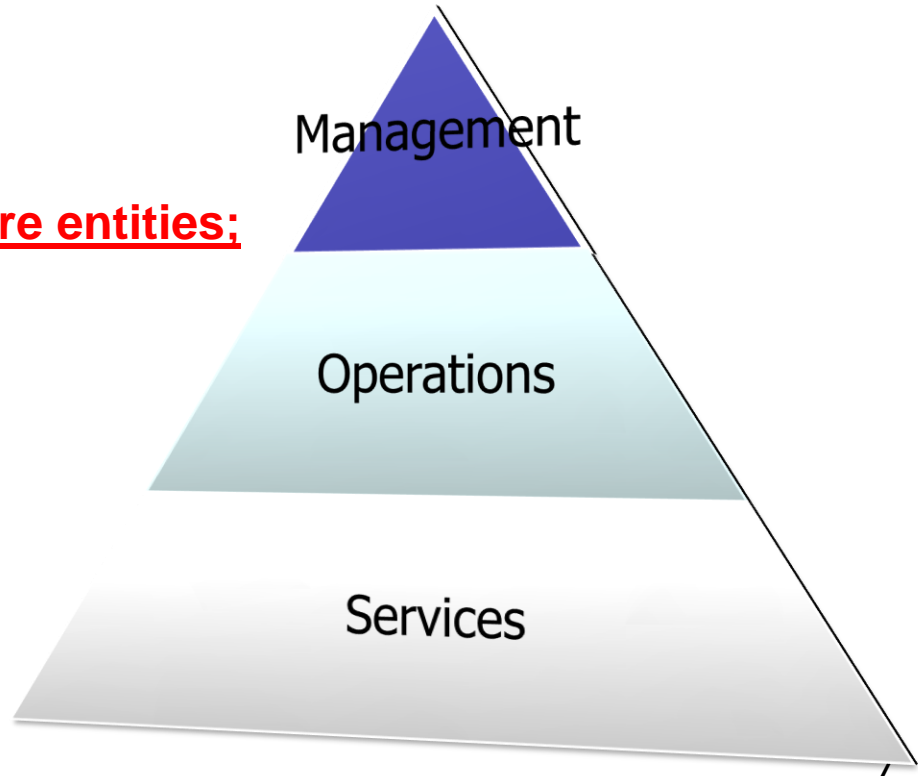
- budget planning for the year;
- passing legal restrictions and regulations;

### ***Operations:***

- **concluding the contracts with healthcare entities;**
- preparing criteria in order to choose the best healthcare service providers

### ***Services:***

- receiving petitions
- serving clients



President of the National Health Fund (NHF) issues specific regulations and terms of the agreements

Commissions are formed in every province in order to issue tenders for purchasing specific healthcare services

The offers are registered and evaluated in compliance with the terms defined by the President of the NHF

Commissions begin negotiations with the best offerers chosen after the first evaluation stage.

Final evaluation results in concluding an agreement



# Transparency in the process of concluding agreements

## Some facts about the process

- Terms of the agreements are subject to social consultations;
- Commissions consisting of few members;
- The whole process of concluding an agreement is registered in the IT system;
- Process supervision.



# Transparency in the process of concluding agreements

## Qualitative selection

Ministry Of Health:

- required standards

President of National Health Fund:

- developing criteria for choosing the best quality services



## Complexity

- Does the entity have an opportunity to perform complex treatments including different diagnostic tests and treating the patient throughout all stages of his disease?



## Availability

- Does the entity provide all the treatments in one localization and are the localizations adjusted for patients with physical disabilities?



## Quality

- Does the entity provide qualified medical personnel and does it fulfil certified quality standards (ISO etc.)?



## Continuity

- Does the entity provide healthcare services without the risk of interrupting the treatment process?



## Price

- Does the entity offer a fair price for the quality of their services?



# Summary – regulation and supervision, fighting fraud and corruption.

## Supervising institutions



- Internal control divisions in regional and central offices of NHF;
- Central Bureau of Anticorruption (CBA);
- The Highest Audit Chamber (NIK).





Thank you for your attention.

