

EUROPEAN HEALTHCARE FRAUD AND CORRUPTION NETWORK

Fraud Prevention and Deterrence

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NHSScotland Counter Fraud Services

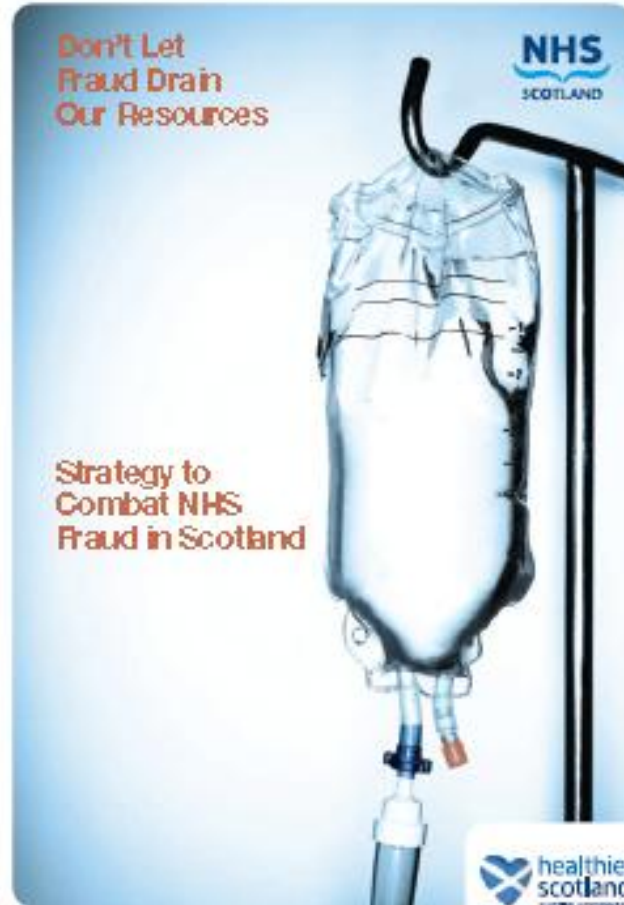


NHS Scotland Counter Fraud Services

- Established in 2000 to tackle fraud by patients and primary care contractors in Scotland – reactive investigations and patient exemption checking
- Centrally funded by Scottish Government
- Role extended in 2004 to secondary sector with a remit for proactive and communications work
- Health budget in Scotland is £11 billion for a population of 5 Million



Government Strategy



Proactive Investigations and Exercises

- Operation Gold
 - Precious metal restorations
- FHS toolkits
 - for dental, ophthalmic, pharmacy, enabling the identification of high risk areas where fraud is more likely to occur
- Operation Thyme
 - eMas – pharmacy registration capitation fees and potential for false claims for medication
- Statistical monitoring of national trends and outliers



Proactive Actions

- Issue intelligence alerts to all Health Boards and stakeholders
- Recommend legislation changes to Scottish Government Health Directorates
- Highlight frauds to professional representative bodies e.g. Royal College of Nursing, Optometry Scotland, BDA Scotland
- Deliver workshops to relevant staff within health arena to demonstrate areas of risk



Communications

- Fraud Awareness Sessions/Workshops
- e-Learning package to reach all staff
- Training DVDs, workshops and seminars
- Adverts for Intranets and Internets
- Networks
 - Counter Fraud Champions and Fraud Liaison Officers
 - EHFCN
- Pro-active publicity for successful prosecutions





Fraudster jailed for £40,000 NHS scam

- A part time administration assistant, was jailed for 8 months, after she admitted to defrauding NHS Scotland of almost £40,000.
- Joanne Jamieson, 40, was sentenced at Glasgow Sheriff Court.
- She claimed for hours she had never worked in her administration role, in addition to her other job as a cleaner, at the city's Stobhill Hospital.

* Picture courtesy of Daily Express





NHS thief jailed over £23k haul

- An anaesthetic assistant was jailed for 20 months for stealing vast amounts of medical supplies, including specialist surgical implants and skull drill bits, worth more than £23,000 which he then tried to sell on eBay.
- Douglas Stevenson, 31, was sentenced during an appearance at Glasgow Sheriff Court.
- He stole the equipment while working at Glasgow's Royal Hospital for Sick Children, the Southern General and Royal Infirmary between Oct 2006 and Nov 2008.

Picture courtesy of The Scottish Sun

The Value of Press Coverage

- In the current economic climate the value of publicity around CFS cases cannot be underestimated.
- The Douglas Stevenson case attracted extensive media coverage which included features in; The Herald, Scottish Sun, Daily Record, Daily Express, BBC, STV.

The equivalent space in paid advertising

would equate to £152,500 !



Internet Advert

- Identifies types of fraud perpetrated by NHS staff



CFS Action Plan

- Four Ds
 - Deter
 - Detect
 - Disable
 - Deal with
- Efficient deterrence delivers savings - £4 million in 2010/11

